



2101 Potshop Lane
 Norristown, PA 19403
 610-630-7640
 FAX: 888-265-5633
www.accent-control.com

PRODUCT RETURN/SERVICE FORM

- Please print and complete this Return Form and return it with product(s) to be returned/ serviced.
- Returns / repairs cannot be processed without all sections pertaining to your return completed in full.
- ALL UNITS TO BE RETURNED / SERVICED MUST BE CLEANED AND FREE OF DEBRIS.
- CLEAN OR NEUTRALIZE ALL HAZARDOUS RESIDUES PRIOR TO SHIPPING.
- Supportive information such as system diagram, wiring drawing and photographs may be emailed.

Customer Information

(To be filled out by the Accent customer that will be billed for any possible charges.)

*COMPANY	
*ADDRESS	
*CITY,STATE/COUNTRY	
*ZIP/POSTAL CODE	
*PHONE	
FAX	
*CONTACT NAME	
*E-MAIL	
CELL PHONE	
*DATE OF RETURN	
ORIGINAL ORDER #	
ORIGINAL ORDER DATE	
ORIGINAL PO#	

Deliver To: Same as above

COMPANY	
CONTACT NAME	
ADDRESS	
CITY,STATE/COUNTRY	
ZIP/POSTAL CODE	

FAX	
------------	--



2101 Potshop Lane
 Norristown, PA 19403
 610-630-7640
 FAX: 888-265-5633
www.accent-control.com

PRODUCT RETURN / SERVICE FORM

***Accent Control Systems product – Itemization**

Part No. & Short Description	Quantity	Serial No.

- Return For Credit
- Repair
- Calibration
- Re-Certification
- Warranty Evaluation

Operating Conditions

Date of Installation

Hours of Operation per day

Indoors/Outdoors

Fluid Temp. Range (°C/F)

Thermal Cycling?

Pressure Range (bar/psi)

Flow

Sensor

Pipe Size

Pipe Material

Schedule

Flow Rate Range

K-Factor

Fluid-Chemical

Concentration %

Pipe Straight Run

pH/ORP

Sensor

Fluid/Chemical

Concentration %

Measurement Range

Submersion/In-Line

Conductivity/Resistivity

Sensor

Fluid/Chemical

Concentration %

Measurement Range

Submersion/In-Line



2101 Potshop Lane

Norristown, PA 19403

610-630-7640

FAX: 888-265-5633

www.accent-control.com

Product Return/Service Form

*Describe Problem in Detail:

Describe Application:

Ship to:

**Accent Control Systems
Attn: Repair Department
2101 Potshop Lane
Norristown, PA 19403
610-630-7640
FAX: 888-265-5633
E-mail: techassist@accent-control.com**



RETURNED GOODS HANDLING PROCEDURE FOR HAZARDOUS MATERIALS

The policy of Accent Control Systems is that all returned pumps/parts must be cleaned by the customer prior to shipment. The customer is responsible for supplying a statement of cleaning, signed by the person who actually cleaned the pumps/parts. A Material Safety Data Sheet (MSDS) must be included with all pumps/parts that are being returned to be inspected or repaired. Numerous Accent Control Systems employees handle these returned items and are subject to exposure to any substance that may have been left behind on these pumps/parts. It is our intent to make the handling of the returned goods as safe as possible.

If any pumps/parts are returned that have not been cleaned, or without the proper paperwork, the pumps/parts will be returned to the customer – freight collect. We regret any hardships this may cause. However, this is a necessary procedure, given the many different types of applications that are pumps/parts service.

Accent Control Systems has classified returned material into two categories, each with specific methods of handling. Please check the applicable category:

NEW AND UNUSED **INSTALLED AND/OR USED AND CONTAMINATED**

Chemical(s) Being Used: _____

Returned goods must be accompanied by an MSDS and certification that the product has been cleaned and made chemically inert with no traces of chemical.

I hereby certify that the goods listed above fall within the description of the category checked above, that I have complied with the stated requirements, that I have cleaned and decontaminated the goods, and that all goods being returned are included in the above listing.

Signature

Print Name

Company

Date Goods were Returned

This completed form ***MUST*** accompany the returned material along with all certifications and MSDS information. This form must be placed inside the shipping container and be readily accessible by receiving personnel.